

QUESTIONS & ANSWERS

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Question: 89.

A MacBook Pro powers on with no image on the built-in display. You connect an external display and restart the MacBook Pro, yet you still see no image on either display. Which of the following is most likely the cause of this symptom?

- A. Dead battery
- B. Not enough RAM
- C. Faulty optical drive
- D. RAM not completely seated

Answer: D

Question: 90.

To ensure proper fan and temperature control in the Power Mac G5, you must run the thermal calibration routine found on the _____ disc whenever you replace a processor or logic board with a new processor or logic board.

- A. Apple Service Diagnostic
- B. Apple Hardware Test
- C. Fan Control Installer
- D. Mac OS X Installer

Answer: A

Question: 91.

You are troubleshooting an eMac that has no image on its built-in display. You have already checked user controls and reset PRAM, but the issue persists. When you connect an external display to the eMac's VGA output port and restart the eMac, you see a proper image on the external display. Which of the following service modules would most likely be the cause of these symptoms?

- A. Display Analog Assembly
- B. Power Supply Assembly
- C. Logic Board
- D. Hard drive

Answer: A

Question: 92.

A customer iBook G4 forgets the time and date when the main battery is completely drained and there is no AC adapter connected for several hours. Is this behavior normal?

- A. Yes
- B. No

Answer: A

Question: 93.

Which of the following PowerBook G4 models does NOT support hot-swapping the main battery?

- A. PowerBook G4 (12-inch)
- B. PowerBook G4 (15-inch)
- C. PowerBook G4 (17-inch)

Answer: A

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